CIO Report to the Legislative Finance Committee

September 2016

- 1. MITA Compliance and Exceptions to Information Technology (IT) Standards, Policies and Statute (2-6-503, MCA Extensions and 2-17-515, MCA Granting exceptions)
 - MITA Compliance Nothing to report

• Exception Requests Granted

- a. The Department of Public Health and Human Services (DPHHS) requested an exception to the POL-Secured eGovernment Service Access Policy to fulfill their federal reporting requirement. This exception will allow people to sign into the new Web-Infrastructure for Technology Services (WITS) system from the FEi Systems. This exception was granted due to the inability of their chosen solution to integrate with ePass Montana using industry standards, which will not compromise security.
- b. The Department of Fish, Wildlife and Parks (FWP) requested an exception to the POL-Information Security Policy Appendix A (Baseline Security Controls) so they can continue providing anti-virus protection to clients with no impact on existing infrastructure, staff or budgets. This exception request was granted and is contingent upon full migration no later than October 1, 2017.
- c. The Department of Fish, Wildlife and Parks (FWP) requested an exception to the POL-Secured eGovernment Service Access Policy so their customers can use MyFWP. MyFWP allows customers to establish accounts, access information regarding licenses, application status's and interact with others on an individual level. This exception request was granted and is contingent upon FWP using MyFWP as a pilot project using ePass Montana.
- d. The Department of Justice (DOJ) and Montana Highway Patrol (MHP) requested an exception to the POL-Identification and Authentication Policy to enable the use of a specific device for in-car recording and local device file storage. This exception would alleviate docking their laptop in the cars until the videos are uploaded via State secure wireless to a server in the MHP detachment office. This exception request was granted and is contingent upon the following conditions: DOJ will work with SITSD's Network and Enterprise Technology Service Bureaus to configure the architecture and authentication of the chosen solution. Annually, DOJ must review, edit and approve the process and procedure with SITSD to ensure the security of the network.
- e. The Department of Administration (DOA), State Information Technology Services Division (SITSD), Application Technology Services Bureau (ATSB) requested an exception to the POL-Information Security Policy – Appendix A (Baseline Security Controls) to allow some groups to avoid productivity issues with application creation by removing the use of an application blocking configuration.
- f. The Department of Administration (DOA) Director's Office requested an exception to the "migration from Sharp Content to DNN System extension deadline of June 30, 2016". This exception request was granted and is contingent upon a full migration from Sharp Content to DNN on or before December 31, 2016. The Director's Office is aware that the Sharp Content Management System is not actively being maintained which increases their security risk.
- g. The Department of Livestock (LIV) requested an exception to the "migration from Sharp Content to DNN System extension deadline of June 30, 2016". This exception request was granted and is contingent upon a full migration from Sharp Content to DNN on or before August 31, 2016. LIV is aware that the Sharp Content Management System is not actively being maintained which increases their security risk.

Exception Requests Rescinded

a. The Department of Transportation (MDT) withdrew their exception request to the POL-Enterprise Mobile Device Management Policy for obtaining permission to continue

- using Exchange ActiveSync until the issues with Airwatch are resolved. This exception request was withdrawn because the migration deadline was moved from June 30, 2016 to September 30, 2016.
- b. The Department of Revenue (DOR) withdrew both of their exception requests to the POL-Information Security Policy – Appendix A (Baseline Security Controls). The exception requests addressed using the vendors Fairfax Imaging, Inc. and Tyler Technologies, Inc., to ensure the state owned device provision requirement is met. The exception request was withdrawn because DOR is using a Virtual Private Network (VPN), which is logged and can be tracked.
- **c.** The Department of Administration (DOA), Montana Teachers' Retirement System (TRS), requested an exception to the Executive Order No. 09-2016, page 2, item #4, to enable TRS to continue use of a non-enterprise system. SITSD will work with TRS to maintain business production while using enterprise services that provide efficiencies.

2. IT Projects (2-17-526, MCA)

The Information Technology Project Portfolio Report, Supplemental Report and Post Implementation Reports are attached.

3. Policies (5-12-205 MCA)

- Enterprise Polices, Standards, and Procedures Published
 - **a.** PRO-Conducting Information Technology Pilots Procedure.
- Enterprise Policies, Standards, and Procedures in Development
 - a. Information Technology Procurement Request (ITPR) Policy
 - **b.** Information Technology Procurement Request (ITPR) Procedure
 - **c.** Approval of Software for Enterprise Use Procedure
- CIO Advisories
 - **a.** Nothing to report.
- 4. State of Montana Biennial Report of Information Technology (2-17-512, MCA)

Currently, State Information Technology Services Division (SITSD) is gathering data from all agencies. A draft report is scheduled to be reviewed by the agencies beginning December 2016. The report will be published the beginning of January 2017.

5. State Strategic IT Plan (2-17-522, MCA)

Was published April 2016 and can be found at: http://sitsd.mt.gov/Governance/IT-Plans.

6. Agency IT Plans (2-17-523, 2-17-524, 2-17-527 MCA)

Agency IT plans were approved June 2016. Plans can be found at: http://sitsd.mt.gov/Governance/IT-Plans